

Health Care Financing Administration INTERMEDIARY AND CARRIER DIRECTORY



HISTORY

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1992

U.S. Department of
Health and Human Services
Health Care Financing Administration
Bureau of Program Operations
HID-1 (1-92)

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INTERMEDIARY-CARRIER DIRECTORY

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES

HEALTH CARE FINANCING ADMINISTRATION

HID-1 JANUARY 1992 REV. 32

This is Revision 32 to the Intermediary-Carrier Directory.
Discard all previous revisions since all sections of the
directory have been updated.

This directory is intended for the internal use of the Health
Care Financing Administration staff in facilitating contact with
Medicare Intermediaries and Carriers. Any inquiries regarding
the content of this directory or changes to the information
contained herein should be referred to the Health Care Financing
Administration, Division of Contracts, Room 332 Meadows East
Building, 6325 Security Boulevard, Baltimore, Maryland 21207.

COMMUNICATING WITH INTERMEDIARIES AND CARRIERS

The rights and obligations of Intermediaries and Carriers and the
Secretary are covered under the Medicare contracts. No request
should be made of contractors unless specifically authorized by
these contracts. Any questions in this regard should be
addressed to the Bureau of Program Operations, Office of Program
Administration, Division of Contracts, Room 332, Meadows East
Building.

PLEASE NOTE

All work days begin on Monday and end
on Friday, unless otherwise stated.

All hours of operation are from a.m. to p.m.

ABBREVIATIONS

RHC - Rural Health Clinics
CHC - Community Health Centers
HHA - Home Health Agencies
HL - Histocompatibility Labs (Independent)
OPA - Organ Procurement Agencies (Independent)
PE - Parenteral/Enteral

INTERMEDIARY AND CARRIER DIRECTORY

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PART I

BLUE CROSS AND BLUE SHIELD ASSOCIATION

AND

BLUE CROSS PLANS

BLUE CROSS AND BLUE SHIELD ASSOCIATION

676 North St. Clair Street
Chicago, Illinois 60611

FTS 312-440-6000 (Direct Dial)
FAX 312-440-5891

AGREEMENT NO. HCFA 87-001-1
HOURS: 8:30 - 4:30

Bernard R. Tresnowski
President
TELE: 312-440-6010

Preston Jordan
Senior Vice President
Business Support
TELE: 321-440-5690

Harry P. Cain, II
Senior Vice President
Federal Programs Group
TELE: 312-440-6149

Donald R. Cohodes, Sc.D.
Vice President
Federal Programs Group
TELE: 312-440-6245

ALABAMA

BLUE CROSS AND BLUE SHIELD OF ALABAMA

450 Riverchase Parkway, East
Birmingham, Alabama 35298

PROVIDER SERVICE AREA: State of Alabama

FTS 205-988-2100 (Direct Dial)
FAX 205-733-7255

AGREEMENT NO. HCFA 87-001-1.1
HOURS: 8:00 - 4:45

E. Gene Thrasher
President and
Chief Executive Officer
TELE: 205-988-2118

Charles R. Hartsell
Senior Vice President
of Claims and
Legislative Affairs
TELE: 205-988-2126

Lynda Northcutt
Manager
Medicare A Claims
TELE: 205-988-2992

Horace L. (Dick) Jones
Executive Vice President
TELE: 205-988-2121

Norman Love
Vice President
Government Claims
TELE: 205-988-2137

PART I

ALASKA

(See Blue Cross of Washington/Alaska)

ARIZONABLUE CROSS AND BLUE SHIELD OF ARIZONA, INC.

P.O. Box 37700
Phoenix, Arizona 85069

STREET ADDRESS:
2410 W. Royal Palm Drive
Phoenix, Arizona 85021

PROVIDER SERVICE AREA: State of Arizona

FTS 602-864-4444 (Direct Dial)
FAX 602-864-4062

AGREEMENT NO. HCFA 87-001-1.2
HOURS: 8:00 - 4:30

Robert B. Bulla
President
TELE: 602-864-4444

Denise Marshall
Director
Federal Programs
TELE: 602-864-4224

David F. Ward
Vice President
Finance
TELE: 602-864-5300

Tony Astorga
Senior Vice President
and Treasurer
TELE: 602-864-4676

Jody Chandler
Senior Vice President
Claims and Federal
Programs
TELE: 602-864-4445

ARKANSASARKANSAS BLUE CROSS AND BLUE SHIELD, INC.A MUTUAL INSURANCE COMPANY

601 Gaines Street
Little Rock, Arkansas 72203

PROVIDER SERVICE AREA: State of Arkansas

FTS 501-378-2334 (Direct Dial)
FAX 501-378-2804

AGREEMENT NO. HCFA 87-001-1.3
HOURS: 8:00 - 4:45

George K. Mitchell, M.D.
President
TELE: 501-378-2133

Regina H. Stewart
Vice President
Government Programs
TELE: 501-378-2836

Amanda Crosby
Manager, Provider Audit
and Reimbursement
TELE: 501-378-2248

Sharon Allen
Executive Vice President
TELE: 501-378-2145

Theresa Milligan
Manager
Government Programs
Support
TELE: 501-378-2078

PART I

CALIFORNIA

BLUE CROSS OF CALIFORNIA
P.O. Box 70000
Van Nuys, California 91470

STREET ADDRESS:
21555 Oxnard Street
Woodland Hills, California 91367

PROVIDER SERVICE AREA: State of California
SPECIAL CLAIMS: HHA, INDEPENDENT HOSPICES (WEST)

FTS 818-703-2345 (Direct Dial)
FAX 818-703-2792

AGREEMENT NO. HCFA 87-001-1.73
HOURS: 8:00 - 4:30

Leonard D. Schaeffer
Chairman
TELE: 818-703-3145

Joe Tuma
Director
Provider Audit
Department
TELE: 818-703-2971

Juliette Chenian
Manager
Medicare Claims
TELE: 818-703-3652

Patricia Johnson
Senior Vice President
Senior Programs
TELE: 818-703-3192

Janie Solomon
Manager, Medicare
Program Compliance
TELE: 818-703-3671

COLORADO

(See New Mexico Blue Cross and Blue Shield, Inc.)

CONNECTICUT

BLUE CROSS AND BLUE SHIELD OF CONNECTICUT, INC.
370 Bassett Road
North Haven, Connecticut 06473

PROVIDER SERVICE AREA: State of Connecticut

FTS 203-239-4911 (Direct Dial)
FAX 203-265-8188

AGREEMENT NO. HCFA 87-001-1.7

John Croweak
President and
Chief Executive Officer
Health Delivery Systems

Anthony J. Martin
Senior Vice President

Daniel J. Cyr
Director of Government
Programs

James M. Buccheri
Vice President of
Institutional Relations
and Government Programs
FTS 203-265-8102

PART I

DELAWAREBLUE CROSS AND BLUE SHIELD OF DELAWARE, INC.

One Brandywine Gateway, P.O. Box 1991

Wilmington, Delaware 19899

PROVIDER SERVICE AREA: State of Delaware

FTS 302-421-3000 (Direct Dial)
FAX 302-421-2089

AGREEMENT NO. HCFA 87-001-1.8

Robert C. Cole, Jr.
President
TELE: 302-421-3020Ralph Crouch
Senior Vice President
and Treasurer
TELE: 302-421-3150George H. English, Jr.
Director
National and Government
Business Claims
TELE: 302-421-3293Gilbert P. Bardsley
Senior Vice President
TELE: 302-421-3191Jerry Icenogle
Vice President
Claims Administration
TELE: 302-421-3452William J. McDonald
Manager, Medicare Claims
TELE: 302-421-3087DISTRICT OF COLUMBIA

(See Blue Cross and Blue Shield of Maryland)

FLORIDABLUE CROSS AND BLUE SHIELD OF FLORIDA, INC.

P.O. Box 2711

Jacksonville, Florida 32231-0021

STREET ADDRESS:

532 Riverside Avenue

17th & 18th Floors

Jacksonville, Florida 32202

PROVIDER SERVICE AREA: State of Florida

FTS 904-791-6111 (Direct Dial)

AGREEMENT NO. HCFA 87-001-1.10

HOURS: 8:00 - 4:30

William E. Flaherty
PresidentPatricia A. Williams
Vice President
Medicare Part A, 18T
TELE: 904-791-8155
FAX: 904-791-8378F. Lamar James
Director of Financial
Performance, 18T
TELE: 904-791-8358Bruce A. Davidson
Senior Vice President
Government Program
Operations, 20T
TELE: 904-791-6779
FAX: 904-791-8082

BLUE CROSS AND BLUE SHIELD OF FLORIDIA CONTINUED ON NEXT PAGE.

PART I

FLORIDA (Continued)BLUE CROSS AND BLUE SHIELD OF FLORIDA, INC.

Bill J. Long
 Director
 Government Programs, 18T
 TELE: 904-791-8345

Patricia M. Ainsley
 Director
 Program Relations, 17T
 TELE: 904-791-8041 18T

GEORGIABLUE CROSS AND BLUE SHIELD OF GEORGIA, INC.

2357 Warm Springs Road
 P.O. Box 9048
 Columbus, Georgia 31908-9048

PROVIDER SERVICE AREA: State of Georgia

FTS 404-571-5371 (Direct Dial)
 FAX 404-571-5431

AGREEMENT NO. HCFA 87-001-1.11
 HOURS: 8:00 - 5:00

Jerry L. Juneau
 Acting President and
 Chief Executive Officer
 TELE: 404-842-8445

Joan Burks
 Senior Vice President
 for Government Programs
 TELE: 404-571-5301

Robert W. Ebert
 Assistant Vice President
 Medicare Claims
 Operations
 TELE: 404-571-5281

Robert M. Unwin
 Assistant Vice President
 Provider Audit &
 Reimbursement
 TELE: 404-571-5440

HAWAII

(See Hawaii Medical Service Association)

IDAHO

(See Blue Cross and Blue Shield of Oregon)

PART I

ILLINOISHEALTH CARE SERVICE CORPORATION

233 North Michigan Avenue
Chicago, Illinois 60601

PROVIDER SERVICE AREA: State of Illinois

SPECIAL CLAIMS: HHA

FTS 312-938-6000 (Direct Dial)
FAX 312-565-1107

AGREEMENT NO. HCFA 87-001-1.14
HOURS: 8:00 - 4:00

S. Martin Hickman
Chairman of the Board
and Chief Executive
Officer
TELE: 312-938-6817

John F. Nutting
Senior Vice President
Government Contracts
TELE: 312-938-6209

Marilee Pritchard
Medicare Part A
Coordinator
TELE: 312-938-6201

Mr. Raymond F. McCaskey
President and Chief
Operating Officer

Thomas F. Meyer
Director, Provider
Reimbursement and Audit
TELE: 312-938-6158

Cecilia Krull
Vice President
Medicare A
TELE: 312-938-7687

INDIANAASSOCIATED INSURANCE COMPANIES, INC.

(d/b/a BLUE CROSS AND BLUE SHIELD OF INDIANA)

OPERATIONS OFFICES:

8115 Knue Road
Indianapolis, Indiana 46250

EXECUTIVE OFFICES:

120 Monument Circle, Suite 200
Indianapolis, Indiana 46204

PROVIDER SERVICE AREA: State of Indiana

(Operations Office)
FTS 317-841-4425 (Direct Dial)
(Corporate Office)
FTS 317-488-6000 (Direct Dial)
FAX 317-841-4691

AGREEMENT NO. HCFA 88-001-1.16
HOURS: 8:00 - 4:15

Lloyd J. Banks
Chairman of the Board
and Chief Executive
Officer
TELE: 317-263-4703

Richard C. Kilborn
Vice Chairman of the
Board
TELE: 317-263-4610

L. Ben Lytle
President and
Chief Executive Officer
TELE: 317-263-4292

PART I

INDIANAASSOCIATED INSURANCE COMPANIES, INC. (Continued)
(d/b/a BLUE CROSS AND BLUE SHIELD OF INDIANA)

Ronald E. Rosenberg
Executive Vice President
Government and Consumer
Sector
TELE: 317-263-4490

Marsha Barker
Medicare Coordinator
TELE: 317-841-4405

Stephen Crickmore
Vice President
Medicare A and B
TELE: 317-841-4540

Dennis Brinker
Director, Audit and
Reimbursement and
Controller
Government Finance
TELE: 317-841-4429

IOWAIASD HEALTH SERVICES CORP.

636 Grand Avenue
Station 28
Des Moines, Iowa 50309

PROVIDER SERVICE AREA: States of Iowa and South Dakota
SPECIAL CLAIMS: HHA

FTS 515-245-4618 (Direct Dial)
FAX 515-245-3984

AGREEMENT NO. HCFA 87-001-1.17
HOURS: 8:00 - 4:30

Robert D. Ray
President and Chief
Executive Officer

C. Craig Hennesy
Chief Operating Officer

Sally T. Wood
Vice President
Government Programs

PART I

KANSAS

BLUE CROSS AND BLUE SHIELD OF KANSAS, INC.
1133 Topeka Avenue
P.O. Box 239
Topeka, Kansas 66601

PROVIDER SERVICE AREA: State of Kansas

FTS 913-291-7000 (Direct Dial)
FAX 913-291-7824

AGREEMENT NO. HCFA 87-001-1.19
HOURS: 8:00 - 4:30

Thomas L. Miller
President and Chief
Executive Officer

Beryl Lowry-Born
Controller

Jay Lohmann
Vice President
Government Programs
and Community Affairs

KENTUCKY

BLUE CROSS AND BLUE SHIELD OF KENTUCKY, INC.
9901 Linn Station Road
Louisville, Kentucky 40223

PROVIDER SERVICE AREA: State of Kentucky

FTS 502-423-2011 (Direct Dial)
FAX 502-423-6460

AGREEMENT NO. HCFA 87-001-1.20
HOURS: 8:00 - 4:30

Stephen T. Bow
President and
Chief Executive Officer
TELE: 502-423-2522

Frank F. Broadus, Jr.
Vice President
Government Programs
TELE: 502-423-2394

Robert B. Fleming
Executive Director,
Finance and Strategic
Planning
TELE: 502-423-2550

Sheleen Q. Fryer
Executive Vice President
TELE: 502-423-2099

Richard A. Hermanson
Director
Government Programs
Division
TELE: 502-423-2395

LOUISIANA

(See Blue Cross and Blue Shield of Mississippi, Inc.)

PART I

MAINE

ASSOCIATED HOSPITAL SERVICE OF MAINE
 (d/b/a BLUE CROSS AND BLUE SHIELD OF MAINE)
 110 Free Street
 Portland, Maine 04101

PROVIDER SERVICE AREA: State of Maine
 SPECIAL CLAIMS: HHA, Provider-Based HHA/Hospice, RHC

FTS 207-775-3536 (Direct Dial)
 FAX 207-854-5215

AGREEMENT NO. HCFA 87-001-1.22

William R. Johnson
 President

Wayne R. Webster
 Senior Vice President,
 Finance and Treasurer

Richard Haggerty
 Medicare Coordinator

Peter H. Brown
 Vice President
 Government Programs

Albert Harvey
 Director of Audit
 and Reimbursement

John Raeke
 Director
 Medicare Medical Review

MARYLAND

BLUE CROSS AND BLUE SHIELD OF MARYLAND, INC.
 P.O. Box 4368, 1946 Greenspring Drive
 Timonium Industrial Park
 Timonium, Maryland 21093

CORPORATE HEADQUARTERS ADDRESS:
 10455 Mill Run Circle
 Owings Mills, Maryland 21117

PROVIDER SERVICE AREA: State of Maryland and
 the District of Columbia

FTS 301-561-4034 (Direct Dial)
 FAX 301-561-7951

AGREEMENT NO. HCFA 87-001-1.23
 HOURS: 8:00 - 4:15

Carl J. Sardegna
 President
 TELE: 301-998-5252

Philip H. Grantham
 Senior Vice President
 of Corporate Staff
 TELE: 301-998-5558

Glenn A. Shimmel
 Vice President
 Government Programs
 TELE: 301-561-4021

PART I

MASSACHUSETTSBLUE CROSS AND BLUE SHIELD OF MASSACHUSETTS, INC.

100 Summer Street
Boston, Massachusetts 02110

PROVIDER SERVICE AREA: State of Massachusetts

FTS 617-956-2532 (Direct Dial)
FAX 617-350-4727

AGREEMENT NO. HCFA 87-001-1.24
HOURS: 8:00 - 4:00

John Larkin Thompson
President and Chief
Executive Officer

Louis J. Resca, Jr.
Vice President
Government Programs

William C. Van Faasen
Executive Vice President
and Chief Operating

MICHIGANBLUE CROSS AND BLUE SHIELD OF MICHIGAN

600 Lafayette East
Detroit, Michigan 48226

PROVIDER SERVICE AREA: State of Michigan

FTS 313-225-9000 (Direct Dial)
FAX 313-225-9397

AGREEMENT NO. HCFA 88-001-1.25
HOURS: 8:30 - 4:45

Richard E. Whitmer
President and Chief
Executive Officer
TELE: 313-225-0443

Rosalee Livingston
Vice President
Government Business
Group
TELE: 313-225-0860

Catherine Schmitt
Director
Government Budget and
Planning
TELE: 313-225-0703

Daniel J. Kehoe
Senior Vice President
National Services
TELE: 313-225-8501

Thomas Walters
Vice President of
Reimbursement
TELE: 313-225-0589

Joe Dobrich
Director
Medicare A Operations
TELE: 313-225-9341

PART I

MINNESOTABLUE CROSS AND BLUE SHIELD OF MINNESOTA

P.O. Box 64357
St. Paul, Minnesota 55164-0357

STREET ADDRESS:
3535 Blue Cross Road
St. Paul, Minnesota 55164-0357

PROVIDER SERVICE AREA: State of Minnesota

FTS 612-456-8000 (Direct Dial)
FAX 612-456-1050

AGREEMENT NO. HCFA 88-001-1.26
HOURS: 8:15 - 4:30

Andrew P. Czajkowski
President
TELE: 612-456-8400

Jennifer Joy Bahnemann
Vice President
Government Programs
TELE: 612-456-8601

Sandra Humphrey
Senior Manager
Medicare A Operations
TELE: 612-456-8621

Norman C. Storbakken
Group Vice President and
Chief Financial Officer
TELE: 612-456-8040

Daryl Blowers
Director
Provider Audit and
Reimbursement
TELE: 612-456-8450

MISSISSIPPIBLUE CROSS AND BLUE SHIELD OF MISSISSIPPI, INC.

3545 Lakeland Drive
P.O. Box 23035
Jackson, Mississippi 39209

PROVIDER SERVICE AREA: States of Mississippi and
Louisiana

FTS 601-932-3704 (Direct Dial)
FAX 601-932-9233

AGREEMENT NO. HCFA 87-001-1.27
HOURS: 8:00 - 4:30

R. Earl Beck
Chairman

Maurine Blake
Senior Vice President
Government Programs

Sarah Burkett
Assistant Vice President
Medicare Benefits
Administration

Aaron J. Johnston
President and Chief
Executive Officer

Richard Lefoldt
Vice President
Government Programs

Ed Hanchey
Vice President
Provider Reimbursement
and Audit

PART I

MISSOURI

(See Part III of this Directory
- Blue Cross and Blue Shield of Missouri)

MONTANABLUE CROSS AND BLUE SHIELD OF MONTANA, INC.

GREAT FALLS DIVISION

P.O. Box 5004

Great Falls, Montana 59403

HELENA DIVISION

P.O. Box 4309

Helena, Montana 59601

STREET ADDRESS:

3360 Tenth Avenue, South

Great Falls, Montana 59403

STREET ADDRESS:

404 Fuller Avenue

Helena, Montana 59601

PROVIDER SERVICE AREA: State of Montana

FTS 406-791-4000 (Direct Dial)

FAX 406-727-9355

AGREEMENT NO. HCFA 87-001-1.30

HOURS: (Winter) 8:00 - 5:00

(Summer Hours - Memorial Day to Labor Day)

7:30 - 4:00

Alan F. Cain
President
(Located in
Helena Division)
FAX 406-442-9968

Terry R. Srenar
Executive Vice President

Hal Rawson
Vice President Planning
and Government Programs

Carl Tanberg
Vice President
Provider Services
(Medicare Coordinator)

Carl J. Tanberg
Vice President and
General Manager
Great Falls Division

Mike Wagner
Medicare Manager

NEBRASKABLUE CROSS AND BLUE SHIELD OF NEBRASKA

P.O. Box 3248, Main Post Office Station
Omaha, Nebraska 68180

STREET ADDRESS:

7261 Mercy Road

Omaha, Nebraska 68124

PROVIDER SERVICE AREA: State of Nebraska

FTS 402-390-1883 (Direct Dial)

FAX 402-392-2141

AGREEMENT NO. HCFA 87-001-1.31

HOURS: 8:00 - 4:30

Richard L. Guffey
President

David Realph
Senior Vice President
Finance and Government
Programs

John T. Hines
Vice President
Government Programs

PART I

NEVADA

(See Aetna Life Insurance Company)

NEW HAMPSHIRENEW HAMPSHIRE-VERMONT HEALTH SERVICETwo Pillsbury Street
Concord, New Hampshire 03301PROVIDER SERVICE AREA: States of New Hampshire and Vermont
SPECIAL CLAIMS: RHCFTS 603-224-9511 (Direct Dial)
FAX 603-224-9511 Ask for Ext. 3054AGREEMENT NO. HCFA 87-001-1.32
HOURS: 8:00 - 4:30John L. Marcille, CLU
President and Chief
Executive OfficerEdward Cutting
Vice President
Client ServicesRoger Loos
Director
Government Programs/
MedicompMartin L. Mitchell, Jr.
Executive Vice PresidentNEW JERSEYBLUE CROSS AND BLUE SHIELD OF NEW JERSEY, INC.33 Washington Street
Newark, New Jersey 07102

PROVIDER SERVICE AREA: State of New Jersey

FTS 201-456-2000 (Direct Dial)
FAX 201-456-2086AGREEMENT NO. HCFA 87-001-1.33
HOURS: 8:00 - 5:00John J. Petillo, Ph.D.
President and Chief
Executive Officer
TELE: 201-456-2721Joseph G. Rampone
Vice President
Government Programs
TELE: 201-456-2233Patrick J. O'Brien
Director
Medicare Division
TELE: 201-456-3168

PART I

NEW MEXICONEW MEXICO BLUE CROSS AND BLUE SHIELD, INC.

P.O. Box 13597

Albuquerque, New Mexico 87192-3597

STREET ADDRESS:

12800 Indian School Road, N.E.

Albuquerque, New Mexico 87112

PROVIDER SERVICE AREA: States of New Mexico and Colorado

SPECIAL CLAIMS: HHA, RHC

FTS 505-291-3540 (Direct Dial)

FAX 505-291-3541

AGREEMENT NO. HCFA 87-001-1.34

HOURS: 8:00 - 4:30

Jim Lundquist
Vice President
Medicare Audit and
Reimbursement
TELE: 505-271-8471

Virginia Broughall
Vice President
Medicare A Operations
TELE: 505-291-3557

Jerry Sconce
Vice President
Government Programs,
RMHCC
TELE: 505-291-3540

NEW YORKEMPIRE BLUE CROSS AND BLUE SHIELD

622 Third Avenue

New York, New York 10017

PROVIDER SERVICE AREA: State of New York

FTS 212-476-1000 (Direct Dial)

FAX 212-682-5746

AGREEMENT NO. HCFA 87-001-1.38

HOURS: 8:30 - 4:30

Albert A. Cardone
Chairman of the Board
and Chief Executive
Officer
TELE: 212-476-7171

Harvey W. Friedman
Corporate Vice President
Government Programs
TELE: 212-476-3781

BILL PROCESSING SITE:

CORRESPONDENCE SHOULD BE SENT TO:

MEDICARE PART A BILL PROCESSING

P.O. Box 4846

Syracuse, New York 13221

STREET ADDRESS:

518 James Street

Syracuse, New York 13203

FTS 315-474-4100 (Direct Dial)

FAX 315-474-8741

HOURS: 8:00 - 4:15

Janet M. Sernett
Assistant Vice President
Medicare A Operations
TELE: 315-474-4120

PART I

NORTH CAROLINABLUE CROSS AND BLUE SHIELD OF NORTH CAROLINA

P.O. Box 2291
Durham, North Carolina 27702

STREET ADDRESS:
800 South Duke Street
Durham, North Carolina 27701

PROVIDER SERVICE AREA: State of North Carolina

FTS 919-490-3540 (Direct Dial)
FAX 919-688-4973

AGREEMENT NO. HCFA 87-001-1.43
HOURS: 8:00 - 4:30

Thomas A. Rose
President

Teresa L. Morris
Director
Medicare Claims

O. Brown Gardner
Senior Director
Medicare Programs

J. Sherman Owens
Vice President
Benefits Administration

NORTH DAKOTABLUE CROSS AND BLUE SHIELD OF NORTH DAKOTA

4510 13th Avenue, S.W.
Fargo, North Dakota 58121

PROVIDER SERVICE AREA: State of North Dakota

FTS 701-282-1100 (Direct Dial)
FAX 701-282-1002

AGREEMENT NO. HCFA 87-001-1.44
HOURS: 8:00 - 4:30

Michael Unhjem
President and Chief
Executive Officer
TELE: 701-282-1327

LeNoel Lichtsinn
Senior Vice President
TELE: 701-282-1329

David Cummings
Medicare Coordinator
and Manager
Medicare Operations
TELE: 701-282-1220

PART I

OHIO

COMMUNITY MUTUAL INSURANCE COMPANY
 (d/b/a COMMUNITY MUTUAL BLUE CROSS AND BLUE SHIELD)
 P.O. Box 145482
 Cincinnati, Ohio 45250-5482

STREET ADDRESS
 Holiday Park West
 801 West Eight Street
 Cincinnati, Ohio 45203

PROVIDER SERVICE AREA: State of Ohio

FTS 513-872-8100 (Direct Dial)
 FAX 513-852-4249

AGREEMENT NO. HCFA 87-001-1.46
 HOURS: 8:30 - 4:30

Dwane Houser
 Chairman and
 Chief Executive Officer
 TELE: 513-977-8811

Donald M. Dominick
 Director
 Medicare Finance and
 Program Administration
 TELE: 513-852-4354

Ed Shamrock
 Director
 Audit and Reimbursement
 TELE: 513-852-4330

Stefen F. Brueckner
 President and Chief
 Operating Officer
 TELE: 513-977-8910

Richard Erb
 Medicare Coordinator
 TELE: 513-852-4288

George C. Preston
 Director
 Medicare Claims
 Operations
 TELE: 513-852-4201

Thomas C. Mowry
 Vice President
 Government Programs
 TELE: 513-852-4230

OKLAHOMA

GROUP HEALTH SERVICE OF OKLAHOMA, INC.
 (d/b/a BLUE CROSS AND BLUE SHIELD OF OKLAHOMA)
 1215 South Boulder Avenue
 Tulsa, Oklahoma 74119

PROVIDER SERVICE AREA: State of Oklahoma

FTS 918-560-2090 (Direct Dial)
 FAX 918-560-2112

AGREEMENT NO. HCFA 87-001-1.52
 HOURS: 8:00 - 4:45

Ralph S. Rhoades
 President and Chief
 Executive Officer
 TELE: 918-560-2410

Ronald F. King
 Senior Vice President
 TELE: 918-560-2195

Peggy A. Risinger FACHE
 Vice President and
 Director of
 Government Programs
 TELE: 918-560-2090

PART I

OREGONBLUE CROSS AND BLUE SHIELD OF OREGON

P.O. Box 8110
Portland, Oregon 97207-8110

STREET ADDRESS:
100 S.W. Market Street
Portland, Oregon 97201

PROVIDER SERVICE AREA: States of Oregon and Idaho
also Clark County in the State of Washington

FTS 503-721-7007 (Direct Dial)
FAX 503-228-3304

AGREEMENT NO. HCFA 87-001-1.53
HOURS: 9:00 - 3:00

Richard Woolworth
Chief Executive Officer
and President
TELE: 503-225-5206

Arnold Holloway
Executive Vice President

James E. Verdick
Vice President
Government Programs
TELE: 503-721-7115

PENNSYLVANIAINDEPENDENCE BLUE CROSS

(Formerly BLUE CROSS OF GREATER PHILADELPHIA)
1901 Market Street
Philadelphia, Pennsylvania 19103

PROVIDER SERVICE AREA: Pennsylvania Counties of Philadelphia,
Bucks, Montgomery, Chester, and Delaware
SPECIAL CLAIMS: HHA

FTS 215-241-2400 (Direct Dial)
FAX 215-241-2774

AGREEMENT NO. HCFA 87-001-1.72
HOURS: 8:15 - 4:30

G. Fred DiBona, Jr.
President and Chief
Executive Officer
TELE: 215-241-2422

Eugene J. Ott
Executive Vice President
and Chief Operating
Officer
TELE: 215-241-2424

Robert A. McKeown
Senior Vice President
Provider Services
TELE: 215-241-2770

PART II

VERITUS INC.
 (d/b/a BLUE CROSS OF WESTERN PENNSYLVANIA
 Fifth Avenue Place
 Pittsburgh, Pennsylvania 15222

PROVIDER SERVICE AREA: Pennsylvania Counties except those
 listed for Independence Blue Cross
 SPECIAL CLAIMS: RHC

FTS 412-255-7000 (Direct Dial)
 FAX 412-392-4660

AGREEMENT NO. HCFA 87-001-1.56
 HOURS: 8:30 - 4:45

Eugene J. Barone
 President and Chief
 Executive Officer
 TELE: 412-255-8250

Gus P. Georgiadis
 Corporate Vice President
 Government Business
 TELE: 412-255-7858

Marilyn Koch
 Vice President
 Government Business
 TELE: 412-255-7351

RHODE ISLAND

BLUE CROSS AND BLUE SHIELD OF RHODE ISLAND
 444 Westminster Mall
 Providence, Rhode Island 02901

PROVIDER SERVICE AREA: State of Rhode Island

FTS 401-272-8500 (Direct Dial)
 FAX 401-272-2389

AGREEMENT NO. HCFA 87-001-1.58

Douglas J. McIntosh
 President

George Schobel
 Senior Vice President
 Government Programs

John Lauzon
 Director of Federal
 Programs

PART I

SOUTH CAROLINABLUE CROSS AND BLUE SHIELD OF SOUTH CAROLINA
MEDICAREP.O. Box 100190
Columbia, South Carolina 29202STREET ADDRESS
I-20 at Alpine Road
Columbus, South Carolina 29219PROVIDER SERVICE AREA: State of South Carolina
SPECIAL CLAIMS: HHA, PEFTS 803-788-3860 (Direct Dial)
FAX 803-736-9289AGREEMENT NO. HCFA 87-001-1.59
HOURS: 8:30 - 5:00M. Edward Sellers
President and
Chief Operating OfficerWilliam R. Horton
Group Vice President
Federal ProgramsJohn N. Dart
Assistant Vice President
Medicare Audit &
ReimbursementLeon C. Myers
Assistant Vice President
Medicare Part A
TELE: 803-425-4534SOUTH DAKOTA

(See IASD Health Service Corp)

TENNESSEEBLUE CROSS AND BLUE SHIELD OF TENNESSEE801 Pine Street
Chattanooga, Tennessee 37402PROVIDER SERVICE AREA: State of Tennessee
SPECIAL CLAIMS: RHCFTS 615-755-5779 (Direct Dial)
FAX 615-752-6518AGREEMENT NO. HCFA 87-001-1.60
HOURS: 8:00 - 4:15James R. McGuff
PresidentWesley Sorrow
Senior Vice PresidentDavid L. Deal
Vice President
Government ProgramsWilliam A. Nuckols
Executive Vice President

PART I

TEXASBLUE CROSS AND BLUE SHIELD OF TEXAS, INC.

P.O. Box 660031
 Dallas, Texas 75266-0031

STREET ADDRESS:
 901 South Central Expressway
 Richardson, Texas 75080

PROVIDER SERVICE AREA: State of Texas

FTS 214-669-6900 (Direct Dial)
 FAX 214-669-7612

AGREEMENT NO. HCFA 87-001-1.62
 HOURS: 7:30 - 4:00

Rogers K. Coleman, M.D.
 President
 TELE: 214-669-6011

Lelia Wright
 Vice President
 Medicare
 TELE: 214-669-7414

Edwin D. Langford
 Vice President
 Provider Reimbursement
 TELE: 214-680-7600

Jeff Langmead
 Chief Operations Officer
 TELE: 214-669-6065

Vernon Walker
 Vice President
 Comptroller
 TELE: 214-669-6190

UTAHBLUE CROSS AND BLUE SHIELD OF UTAH

2455 Parley's Way
 P.O. Box 30270
 Salt Lake City, Utah 84130

PROVIDER SERVICE AREA: State of Utah

FTS 801-487-6441 (Direct Dial)
 FAX 801-481-6994

AGREEMENT NO. HCFA 87-001-1.63
 HOURS: 8:30 - 4:30

Jed Pitcher
 President and
 Chief Executive Officer
 TELE: 801-481-6665

Frank Leonard
 Vice President
 Finance
 TELE: 801-481-6535

Frank Brown
 Vice President
 Government Programs
 (Medicare Coordinator)
 TELE: 801-481-6673

VERMONT

(See New Hampshire-Vermont Health Service)

PART I

VIRGINIABLUE CROSS AND BLUE SHIELD OF VIRGINIA

602 South Jefferson Street
 P.O. Box 12201
 Roanoke, Virginia 24023-2201

PROVIDER SERVICE AREA: States of Virginia and West Virginia

FTS 804-354-7000 (Direct Dial)
 FAX 703-985-2089 (Roanoke Office)
 804-354-2232 (Richmond Office)

AGREEMENT NO. HCFA 87-001-1.64
 HOURS: 8:15 - 4:45

Norwood H. Davis, Jr.
 Chief Executive Officer
 and Chairman of the
 Board
 TELE: 804-354-7487

Paul S. Keyser
 Vice President
 Medicare Operations
 TELE: 703-985-2069

Thomas Jarvis
 Director
 Medicare Operations
 TELE: 703-985-3930

Timothy Brown
 Director
 Reimbursement
 TELE: 804-354-2222

WASHINGTONBLUE CROSS OF WASHINGTON AND ALASKA

P.O. Box 2847
 Seattle, Washington 98111-2847

STREET ADDRESS:
 7001 - 220TH S.W.
 Mountlake Terrace, Washington 98043

PROVIDER SERVICE AREA: States of Washington and Alaska

FTS 206-670-5524 (Direct Dial)
 FAX 206-670-5543

AGREEMENT NO. HCFA 87-001-1.66
 HOURS: 8:30 - 5:00

Donald Lockwood
 President
 TELE: 206-361-3854

Jeffrey Gingold
 Vice President
 General Counsel/
 Corporate Secretary
 TELE: 206-670-4168

Janet Russell
 Manager
 Federal Programs
 TELE: 206-670-5504

Lyle Naish
 Vice President
 Federal Programs
 TELE: 206-670-5005

PART I

WEST VIRGINIA

(See Blue Cross and Blue Shield of Virginia)

WISCONSINBLUE CROSS & BLUE SHIELD UNITED OF WISCONSIN

P.O. Box 2019
 Milwaukee, Wisconsin 53201-2019

STREET ADDRESS:
 1515 N. RiverCenter Drive
 Milwaukee, Wisconsin 53212-3953

PROVIDER SERVICE AREA: States of Wisconsin, New York,
 New Jersey, Puerto Rico, Michigan, and Minnesota
 SPECIAL CLAIMS: HHA

FTS 414-226-5000 (Direct Dial)
 FAX 414-226-5226 or 414-226-6033

AGREEMENT NO. HCFA 87-001-1.70
 HOURS: (Winter) 8:00 - 4:30
 (Summer) 7:45 - 4:30
 (Fri. Only) 7:45 - 1:30

Thomas R. Hefty
 President and Chief
 Executive Officer
 United Wisconsin
 Services
 TEL: 414-226-6295

C. Edward Stephens
 Vice President
 Government Programs
 TELE: 414-226-6080

Larry Pierzchalski
 Senior Manager
 Provider Audit -
 Government Programs
 TELE: 414-226-6991

Timothy F. Cullen
 President and Chief
 Operating Officer
 Government Programs
 TELE: 414-226-6004

WYOMINGBLUE CROSS AND BLUE SHIELD OF WYOMING

4000 House Avenue
 P.O. Box 2266
 Cheyenne, Wyoming 82001

PROVIDER SERVICE AREA: State of Wyoming

FTS 307-634-1393 (Direct Dial)
 FAX 307-778-8582

AGREEMENT NO. HCFA 87-001-1.71
 HOURS: 8:00 - 5:00

Charles E. Chapman
 President
 Medicare Coordinator
 TELE: 307-634-1393

Lloyd Wilder
 Senior Director of
 Federal Programs
 TELE: 307-634-1393

PART II - BLUE SHIELD PLANS

ALABAMA

BLUE CROSS AND BLUE SHIELD OF ALABAMA

450 Riverchase Parkway, East
Birmingham, Alabama 35298

JURISDICTION: State of Alabama

FTS 205-988-2100 (Direct Dial)
FAX 205-733-7255

CONTRACT NO. HCFA 87-003-2
HOURS: 8:00 - 4:45

E. Gene Thrasher
President and
Chief Executive Officer
TELE: 205-988-2116

Charles R. Hartsell
Senior Vice President
of Claims and
Legislative Affairs
TELE: 205-988-2126

Leigh Forman
Manager
Medicare B Claims
TELE: 205-988-2777

Horace L. (Dick) Jones
Executive Vice President
TELE: 205-988-2121

Norman Love
Vice President
Government Claims
TELE: 205-988-2137

ALASKA

(See Aetna Life and Casualty Company)

ARIZONA

(See Aetna Life and Casualty Company)

ARKANSAS

ARKANSAS BLUE CROSS AND BLUE SHIELD, INC.

A MUTUAL INSURANCE COMPANY

601 Gaines Street
Little Rock, Arkansas 72203

JURISDICTION: State of Arkansas

FTS 501-740-5011 (Direct Dial)
FAX 501-378-2804

CONTRACT NO. HCFA-87-004-2
HOURS: 8:00 - 4:45

George K. Mitchell, M.D.
President
TELE: 501-378-2133

Regina H. Stewart
Vice President
Government Programs
TELE: 501-378-2836

Theresa Milligan
Manager, Government
Programs Support
TELE: 501-378-2078

Sharon Allen
Executive Vice President
TELE: 501-378-2145

PART II

CALIFORNIACALIFORNIA PHYSICIANS' SERVICE
(d/b/a BLUE SHIELD OF CALIFORNIA)P.O. Box 7013
San Francisco, California 94120-7013STREET ADDRESS:
1 Beach Street
San Francisco, California 94133

JURISDICTION: State of California (North)

FTS 415-445-5087 (Direct Dial)

CONTRACT

NO. HCFA-87-005-2

FAX 415-445-5677

HOURS: 8:00 - 4:30

Thomas C. Paton
Chief Executive Officer
and Chairman
TELE: 415-445-5087Michael Ganahl
Senior Vice President
and Chief Financial
Officer
TELE: 415-445-5101James McMurtry
Vice President
Medicare
FTS 415-445-5455Charles W. Stewart
President
TELE: 415-445-5097Margaret Green
Senior Vice President
Standard Claims and
Medicare
TELE: 415-445-5646Diane Jimenez
Manager
Medicare Liaison
and Medical Review
TELE: 415-445-5413COLORADOROCKY MOUNTAIN HOSPITAL AND MEDICAL SERVICE
(d/b/a BLUE CROSS AND BLUE SHIELD OF COLORADO)700 Broadway
Denver, Colorado 80273

JURISDICTION: State of Colorado

FTS 303-831-2131 (Direct Dial)

CONTRACT NO. HCFA-87-006-2

FAX 303-839-5876

HOURS: 8:00 - 4:30

Jerry Sconce
Vice President
Government Programs
RMHCC
TELE: 303-831-2792James Wanebo
Director
Medicare Part B Claims
Operations
TELE: 303-831-2943Sam Weidman
Vice President
Controller Finance
TELE: 303-831-2620Tom Gillgannon
Vice President
Government Operations
TELE: 303-831-2788Susan Schutte
Director
Government Services
TELE: 303-831-2276

PART II

CONNECTICUT

(See The Travelers Insurance Company)

DELAWARE

(See Pennsylvania Blue Shield)

DISTRICT OF COLUMBIA

(See Pennsylvania Blue Shield)

FLORIDABLUE CROSS AND BLUE SHIELD OF FLORIDA, INC.

532 Riverside Avenue
P.O. Box 2078
Jacksonville, Florida 32231-0019

JURISDICTION: State of Florida

FTS 904-791-6111 (Direct Dial)
FAX 904-791-6838 (Medicare B Only)

CONTRACT NO. HCFA-87-009-2
HOURS: 8:00 - 4:30

William E. Flaherty
President

Bruce A. Davidson
Senior Vice President
Government Program
Operations
TELE: 904-791-6779

W. Charles Scott
Vice President
Medicare Part B
TELE: 904-791-6344

Betty Kennard
Director
Specialty Claims
TELE: 904-791-6457

Robert Malinky
Director
Reimbursement & Benefits
Management
TELE: 904-791-4224
or 904-791-4225

Mario Rubio
Director
Customer Service
TELE: 904-791-6954

Karen Tingen
Director
Reviews/Financial
Services
TELE: 904-791-6871

Priscilla Davis
Director
MSP/Claims Entry
TELE: 904-791-8399

Curtis Lord
Director
System/Programs Change
Management
TELE: 904-359-8200

Laura Rountree
Director
Suspense Claims
TELE: 904-791-6370

GEORGIA

(See Aetna Life and Casualty Company)

HAWAII

(See Aetna Life and Casualty Company)

PART II

IDAHO

(See Connecticut General Life Insurance Company)

ILLINOISHEALTH CARE SERVICE CORPORATION233 North Michigan Avenue
Chicago, Illinois 60601

JURISDICTION: State of Illinois

FTS 312-938-6000 (Direct Dial)
FAX 312-861-0319CONTRACT NO. HCFA-89-010-2
HOURS: 8:00 - 4:00S. Martin Hickman
Chairman of the Board
and Chief Executive
Officer
TELE: 312-938-6817John F. Nutting
Senior Vice President
Government Contracts
TELE: 312-938-6209Ann J. Shannon
Vice President
Medicare Part B Support
TELE: 312-938-7474William J. Gowen
Vice President
Medicare B Operations
TELE: 312-938-5775MARION FACILITY:
P.O. Box 995
Marion, Illinois 62959FTS 618-997-2311
FAX 618-993-8091Barbara Harrigan
Senior Manager
Medicare Part BDonna Stewart
Medicare Coordinator

PART II

INDIANA

ASSOCIATED INSURANCE COMPANIES, INC.
(d/b/a BLUE CROSS AND BLUE SHIELD OF INDIANA)

OPERATIONS OFFICES:
8115 Knue Street
Indianapolis, Indiana 46250

EXECUTIVE OFFICES:
120 Monument Circle, Suite 200
Indianapolis, Indiana 46204

JURISDICTION: State of Indiana

FTS 317-841-4425 (Direct Dial)
FAX 317-841-4691

CONTRACT NO. HCFA-88-011-2
HOURS: 8:00 - 4:15

Lloyd J. Banks
Chairman of the Board
and Chief Executive
Officer
TELE: 317-263-4703

L. Ben Lytle
President and Chief
Executive Officer
TELE: 317-263-4292

Stephen Crickmore
Vice President
Medicare A and B
TELE: 317-841-4540

Richard C. Kilborn
Vice Chairman of the
Board
TELE: 317-263-4610

Ronald E. Rosenberg
Executive Vice President
Government and Consumer
Sector
TELE: 317-263-4490

Marsha Barker
Medicare Coordinator
TELE: 317-841-4405

IOWA

IASD HEALTH SERVICES CORP.
636 Grand Avenue
Station 28
Des Moines, Iowa 50309

JURISDICTION: State of Iowa

FTS 515-245-4618 (Direct Dial)
FAX 515-245-3984

CONTRACT NO. HCFA-87-012-2
HOURS: 8:00 - 4:30

Robert D. Ray
President and Chief
Executive Officer

C. Craig Hennesy
Chief Operating Officer

Sally T. Wood
Vice President
Government Programs

PART II

KANSASBLUE CROSS AND BLUE SHIELD OF KANSAS, INC.

1133 Topeka Avenue
P.O. Box 239
Topeka, Kansas 66601

JURISDICTION: States of Kansas (All Counties except Johnson
and Wyandotte) and Nebraska

FTS 913-291-7000 (Direct Dial)
FAX 913-291-7824

CONTRACT NO. HCFA-88-040-2
HOURS: 8:00 - 4:30

G. Wayne Johnston
President

Jay Lohmann
Vice President
Government Programs and
Community Affairs

Beryl Lowry-Born
Controller

Thomas L. Miller
Senior Vice President
Internal Affairs

KENTUCKYBLUE CROSS AND BLUE SHIELD OF KENTUCKY, INC.

100 East Vine Street
6th Floor
Lexington, Kentucky 40507

JURISDICTION: State of Kentucky

FTS 606-233-1436 (Direct Dial)
FAX 606-281-5819

CONTRACT NO. HCFA-87-036-2
HOURS: 8:00 - 4:30

Steven T. Bow
President and Chief
Executive Officer
TELE: 502-423-2522

Frank F. Broadus, Jr.
Vice President
Government Programs

Robert B. Fleming
Executive Director
TELE: 502-423-2550

Sheleen Q. Fryer
Executive Vice President
Operations
TELE: 502-423-2099

Gary Calabrese
Director
Medicare Part B Division
TELE: 606-281-5805

LOUISIANA

(See Arkansas Blue Cross and Blue Shield, Inc.)

PART II

MAINE

(See Blue Cross and Blue Shield of Massachusetts, Inc.)

MARYLANDBLUE CROSS AND BLUE SHIELD OF MARYLAND, INC.

P.O. Box 4368, 1946 Greenspring Drive
 Timonium Industrial Park
 Timonium, Maryland 21093

CORPORATE HEADQUARTERS ADDRESS:
 10455 Mill Run Circle
 Owings Mills, Maryland 21117

JURISDICTION: All Maryland Counties except Princes Georges
 and Montgomery (See Pennsylvania Blue Shield)

FTS 410-561-4045 (Direct Dial)
 FAX 410-561-7951

CONTRACT NO. HCFA-87-014-2
 HOURS: 8:00 - 4:15

Carl J. Sardegna
 President and Chief
 Executive Officer
 TELE: 410-998-5252

Philip H. Grantham
 Senior Vice President
 of Corporate Staff
 TELE: 410-998-5558

Glenn A. Shimmel
 Vice President
 Government Programs
 TELE: 410-561-4021

MASSACHUSETTSBLUE CROSS AND BLUE SHIELD OF MASSACHUSETTS, INC.

100 Summer Street
 Boston, Massachusetts 02110

JURISDICTION: States of Massachusetts, Maine,
 New Hampshire and Vermont

FTS 617-956-3414 (Direct Dial)
 FAX 617-956-2703

CONTRACT NO. HCFA-87-015-2
 HOURS: 8:00 - 4:00

John Larkin Thompson
 President and Chief
 Executive Officer

William C. Van Faasen
 Executive Vice President
 and Chief Operating
 Officer

Louis J. Resca, Jr.
 Vice President of
 Government Programs

PART II

MICHIGANBLUE CROSS AND BLUE SHIELD OF MICHIGAN

600 Lafayette East
Detroit, Michigan 48226

JURISDICTION: State of Michigan

FTS 313-225-9000 (Direct Dial)

FAX 313-225-9397

CONTRACT NO. HCFA-88-016-2

HOURS: 8:30 - 4:45

Richard E. Whitmer
President and Chief
Executive Officer
TELE: 313-255-0443

Rosalee Livingston
Vice President
Government Business
Group
TELE: 313-225-0860

Lou Gorning
Director
Medicare B Operations
TELE: 313-225-7374

Daniel J. Kehoe
Senior Vice President
National Services
TELE: 313-225-8501

Catherine Schmitt
Director
Government Budget and
Planning
TELE: 313-225-0703

MINNESOTABLUE CROSS AND BLUE SHIELD OF MINNESOTA

P.O. Box 64357
St. Paul, Minnesota 55164

STREET ADDRESS:

Waterview Office Tower
1200 Yankee Doodle Road
Eagan, Minnesota 55122

JURISDICTION: All Minnesota Counties except Anoka, Dakota, Fillmore,
Goodhue, Hennepin, Houston, Olmstead, Ramsey, Wabasha,
Washington and Winona. (See Travelers Insurance Company).

FTS 612-456-8000 (Direct Dial)

FAX 612-456-1050

CONTRACT NO. HCFA-88-035-2

HOURS: 8:15 - 4:30

Andrew P. Czajkowski
President
TELE: 612-456-8400

Jennifer Joy Bahnemann
Assistant Vice President
Government Programs
TELE: 612-456-8601

Mary Jane Salem
Senior Manager
Medicare B Operations
TELE: 612-456-8643

Norman C. Storbakken
Group Vice President and
Chief Financial Officer
TELE: 612-456-8040

MISSISSIPPI

(See The Travelers Insurance Company)

MISSOURI

(See Blue Cross and Blue Shield of Kansas, Inc.)

PART II

MONTANABLUE CROSS AND BLUE SHIELD OF MONTANA, INC.

P.O. Box 4309
404 Fuller Avenue
Helena, Montana 59601

JURISDICTION: State of Montana

FTS 406-791-4000 (Direct Dial)
FAX 406-442-9968

CONTRACT NO. HCFA-87-018-2
HOURS: 8:00 - 5:00

Alan F. Cain
President
TELE: 406-791-4000

Terry R. Srenar
Vice President Planning
and Government Programs

Hal Rawson
Vice President
Planning and Government
Operations
(Medicare Coordinator)
TELE: 406-444-8262

Marsha Vanderhoff
Medicare Manager
TELE: 406-444-8374

Carl J. Tanberg
Vice President and
General Manager
Great Falls Division

NEBRASKA

(See Blue Cross and Blue Shield of Kansas, Inc.)

NEVADA

(See Aetna Life and Casualty Company)

NEW HAMPSHIRE

(See Blue Cross and Blue Shield of Massachusetts)

NEW JERSEY

(See Pennsylvania Blue Shield)

NEW MEXICO

(See Aetna Life and Casualty Company)

PART II

NEW YORKWHOLEHEALTH INSURANCE NETWORK, INCORPORATED

(d.b.a. BLUE SHIELD OF WESTERN NEW YORK)

275 Oak Street, P.O. Box 356
Buffalo, New York 14240-0356

UPSTATE MEDICARE DIVISION:

7-9 Court Street
Binghamton, New York 13901-3197JURISDICTION: The State of New York (except for the
Counties served by Empire and Group Health, Inc.)FTS 716-855-7000 (Direct Dial)
FAX 716-855-6922 or 716-855-6921CONTRACT NO. HCFA 87-022-2
HOURS: 8:15 - 4:30John T. Manyon
President and
Chief Executive
Officer
TELE: 716-855-6981Richard W. Schlehr
Senior Financial
Vice President
TELE: 716-855-7117Mr. Pat Peri, Jr.
Senior Administrative
Vice PresidentJerry Maciejewski
Senior Vice President
and Chief Operating
Officer
Upstate Medicare
Division
TELE: FTS 607-772-9264
FAX 607-779-6395NOTE: Correspondence
concerning Medicare
should be sent directly
to the Upstate Medicare
DivisionEMPIRE BLUE CROSS AND BLUE SHIELD622 Third Avenue
New York, New York 10017JURISDICTION: Counties of Bronx, Columbia, Delaware, Dutchess,
Greene, Kings, Nassau, New York, Orange, Putnam, Richmond,
Rockland, Suffolk, Sullivan, Ulster and Westchester.FTS 212-476-1000 (Direct Dial)
FAX 212-682-5746CONTRACT NO. HCFA 87-021-2
HOURS: 8:30 - 4:30Albert A. Cardone
Chairman of the Board
and Chief Executive
Officer
TELE: 212-476-7171Harvey W. Friedman
Corporate Vice President
Government Programs
TELE: 212-476-3781Jan Sernett
Vice President
Part A
TELE: 212-476-3773Jan Sernett
Vice President
Part B
TELE: 212-476-3773

PART II

NORTH CAROLINA

(See Connecticut General Life Insurance Company)

NORTH DAKOTABLUE CROSS BLUE SHIELD OF NORTH DAKOTA

4510 13TH Avenue, S.W.
Fargo, North Dakota 58121

JURISDICTION: The States of North Dakota,
South Dakota and Wyoming

FTS 701-282-1100 (Direct Dial)
FAX 701-282-1002

CONTRACT NO. HCFA 87-023-2
HOURS: 8:00 - 4:30

Michael Unhjem
President
Chief Executive Officer
TELE: 701-282-1327

LeNoel Lichtsinn
Senior Vice President
TELE: 701-282-1329

David Cummings
Medicare Coordinator
and Manager
Medicare Operations
TELE: 701-282-1220

OHIO

(See Nationwide Mutual Insurance Company)

OKLAHOMA

(See Aetna Life and Casualty Company)

OREGON

(See Aetna Life and Casualty Company)

PART II

PENNSYLVANIAPENNSYLVANIA BLUE SHIELD

P.O. Box 890065
Camp Hill, Pennsylvania 17089-0065

FOR EXPRESS MAIL:
1800 Center Street
Camp Hill, Pennsylvania 17089

JURISDICTION: States of Pennsylvania, Delaware, and New Jersey;
District of Columbia, City of Alexandria, Arlington and Fairfax
Counties in Virginia; Prince Georges and Montgomery Counties in
Maryland.

FTS 717-763-3151 (Direct Dial)
FAX 717-731-2431 (Center Street)
717-975-7045 (Center Street)
717-561-5608 (East Park Drive)

CONTRACT NO. HCFA 87-025-2
HOURS: 8:30 - 4:45

Samuel Ross
President
TELE: 717-763-3415

Everett F. Bryant
Senior Vice President
Government Business
TELE: 717-763-3919

Richard Johnson
Vice President
Medicare Support
Services
TELE: 717-731-2456

Judith A. Krafzig-
Kearney
Vice President
Medicare Operations
TELE: 717-763-3495

Robert E. Warren
Vice President
Medicare Benefits
Management
TELE: 717-730-5864

Robert B. Edmiston, M.D.
Senior Vice President
Professional Affairs
TELE: 717-763-3312

PART II

PUERTO RICO

SEGUROS DE SERVICIO DE SALUD DE PUERTO RICO, INC.
 Box 71391, San Juan, Puerto Rico 00936-3628

STREET ADDRESS:
 1441 Franklin D. Roosevelt Avenue
 Caparra, Puerto Rico 00920

JURISDICTION: Puerto Rico and U.S. Virgin Islands

FTS 809-749-4949 (Switch Board)
 FTS 809-749-4080 (Medicare)
 FAX 809-749-4091

CONTRACT NO. HCFA 87-033-2
 HOURS: 7:45 - 4:15
 Atlantic Standard Time

Miguel Vasquez-Deynes
 President
 TELE: 809-749-4114

Dr. Magali Maldonado-Oms
 M.D., M.P.H.
 Senior Vice President
 Medicare
 TELE: 809-749-4080

Orlando Lomba-Amador
 Assistant Vice President
 Medicare
 TELE: 809-749-4031

Ms. Socorro Rivas
 Executive Vice President
 TELE: 809-749-4118

Rubén Elí Matos
 Administrative Assistant
 Medicare
 TELE: 809-749-4033

RHODE ISLAND

BLUE CROSS AND BLUE SHIELD OF RHODE ISLAND
 444 Westminster Mall
 Providence, Rhode Island 02901

JURISDICTION: State of Rhode Island

FTS 401-272-8500 (Direct Dial)
 FAX 401-272-2389

CONTRACT NO. HCFA 87-026-2

Douglas J. McIntosh
 President

George Schobel
 Senior Vice President
 Government Programs

John Lauzon
 Director of Federal
 Programs

PART II

SOUTH CAROLINABLUE CROSS AND BLUE SHIELD OF SOUTH CAROLINA
MEDICARE

P.O. Box 100190
Columbia, South Carolina 29202

STREET ADDRESS
I-20 at Alpine Road
Columbus, South Carolina 29219

JURISDICTION: State of South Carolina
SPECIAL CLAIMS: PE Nutrition, Immunosuppressive Drug

FTS 803-788-3960 (Direct Dial)
FAX 803-736-9289

CONTRACT NO. HCFA 87-027-2
HOURS: 8:30 - 5:00

M. Edward Sellers
President and
Chief Operating Officer

William R. Horton
Group Vice President
Federal Programs

Ann S. Archibald
Assistant Vice President
Medicare Part B

SOUTH DAKOTA

(See Blue Shield of North Dakota)

TENNESSEE

(See Connecticut General Life Insurance Company)

TEXAS

BLUE CROSS AND BLUE SHIELD OF TEXAS, INC.
901 South Central Expressway
Richardson, Texas 75080

JURISDICTION: State of Texas

FTS 214-669-6900 (Direct Dial)
FAX 214-669-7612

CONTRACT NO. HCFA 87-029-2
TELE: 7:30 - 4:00

Rogers K. Coleman, M.D.
President
TELE: 214-669-6011

Jeff Langmead
Chief Operations Officer
TELE: 214-669-6065

Lelia Wright
Vice President
Medicare
TELE: 214-669-7414

Vernon Walker
Vice President
Comptroller
TELE: 214-669-6190

PART II

UTAHBLUE CROSS AND BLUE SHIELD OF UTAH

2455 Parley's Way
P.O. Box 30270, Medicare B
Salt Lake City, Utah 84130

JURISDICTION: State of Utah

FTS 801-487-6441 (Direct Dial)
FAX 801-481-6994

CONTRACT NO. HCFA 87-030-2
HOURS: 8:30 - 4:30

Jed Pitcher
President and
Chief Executive Officer
TELE: 801-481-6665

Frank Leonard
Vice President
Finance
TELE: 801-481-6535

Frank Brown
Vice President
Government Programs
(Medicare Coordinator)
TELE: 801-481-6673

VERMONT

(See Blue Cross and Blue Shield of Massachusetts - Tri State)

VIRGINIA

(See The Travelers Insurance Company)

WASHINGTONKING COUNTY MEDICAL BLUE SHIELD

1800 Ninth Avenue, M/S 900
Post Office Box 21248
Seattle, Washington 98111-3248

JURISDICTION: State of Washington

FTS 206-464-3711 (Direct Dial)
FAX 206-587-4895

CONTRACT NO. HCFA 90-045-2
HOURS: 8:00 - 4:30

Winlock W. Pickering
President
TELE: 206-464-3624

Dale M. Francis
Senior Vice President
TELE: 206-464-3625

Darrell W. Meyers
Vice President,
Administration
TELE: 206-464-3696

Christina Melnykovich
Vice President for
Medicare
TELE: 206-464-3797

PART II

WEST VIRGINIA

(See Nationwide Mutual Insurance Company)

WISCONSIN

(See Wisconsin Physician's Service Corporation)

WYOMING

(See BC & BS of North Dakota)

PART III - COMMERCIAL AND INDEPENDENT**AETNA LIFE INSURANCE COMPANY****[HOME OFFICE]**

151 Farmington Avenue
Hartford, Connecticut 06156

EXPRESS MAIL ONLY:

Medicare Administration - M-323
306 Industrial Park Road
Middletown, Connecticut 06457

PART A PROVIDER SERVICE AREA:

States of Arizona, California, Connecticut, Florida,
Illinois, Massachusetts, Nevada, New Jersey,
Pennsylvania, Tennessee and Washington

PART B JURISDICTION:

States of Alaska, Arizona, Georgia, Nevada, Oklahoma,
Oregon, Hawaii, New Mexico, Guam, and Northern Marianna
Islands

SPECIAL CLAIMS: HHA, RHC, CHC, CC

FTS 203-636-5666 (Direct Dial)
FAX 203-636-1337
FAX 203-636-0111
FAX 203-636-2721

AGREEMENT NO. HCFA 87-300-1
CONTRACT NO. HCFA 87-300-2
CONTRACT NO. HCFA 88-326-2
(For Georgia)

James W. McLane, CEO
Aetna Health Plans

Alvin S. Parven
Vice President
Core Services Division
Aetna Health Plans

Robert S. Champagne
Assistant Vice President
Medicare Administration
TELE: 203-636-5669

Peggy Nail
Director
Part B
TELE: 203-636-5643

Cecil Bonneville
Director
Audit/Reimbursement
TELE: 203-636-5612

Janet Kalas
Director Part A
TELE: 203-636-5667

Terrance Keefe
Manager, Fiscal
Management and
Planning
TELE: 203-636-5671

Alvin Perlman
Manager, Systems
TELE: 203-636-5610

PART III

AETNA (Continued)FIELD OFFICES - PART ACALIFORNIA

Pat Taormino
Regional Manager
Medicare Benefits
Administration
P.O. Box 808019
Petaluma, California
94975-8019
1353 Redwood Way
Petaluma, CA 94954

FTS 707-792-5801
FTS 707-664-0365
FAX 707-795-1613
HOURS 8:00 - 4:15

CONNECTICUT

William Doyle
Manager
Medicare Claims
Administration
270 Farmington Ave.
2nd Floor
P.O. Box 329
Farmington, CT 06032

FTS 203-677-8517
FAX 203-676-9927

FLORIDA

Robert L. Grathwohl
Manager
Medicare Aetna
Health Plans
25400 U.S. 19 N.
Suite 135
Clearwater, FL
34623-2193

FTS 813-796-8292
FAX 813-796-5694
HOURS: 8:00 - 4:15

ILLINOIS

Paul A. Klopfenstein
Manager
Medicare Benefits
Administration

4507 N. Sterling Avenue
P.O. Box 1702
Peoria, IL 61615-3800

FTS 309-686-2310
FAX 309-686-1142

PENNSYLVANIA

Gerald G. Livesey
Manager
Medicare Benefits
Administration
501 Office Center Drive
Fort Washington, PA
19034

FTS 215-643-1770
FAX 215-540-9520
HOURS: 8:00 - 4:15

AUDIT AND REIMBURSEMENTCALIFORNIA

Ricardo R. Yumul
Manager, Medicare
Audit and Reimbursement
Administration
P.O. Box 808019
Petaluma, CA 94975-8019

1353 Redwood Way
Petaluma, CA 94954

FTS 707-792-5850 Claims
707-664-0801 Audit
FAX 707-795-6236
HOURS: 8:00 - 4:15

Joe Padre, Manager
Medicare Audit and
Reimbursement
6180 Laurel Canyon Blvd.
Suite 201
North Hollywood, CA
91606-3266

FTS 818-769-0600
FAX 818-769-7808

CONNECTICUT

Edward J. Rogers
Manager
Aetna Medicare
Administration
Medicare Provider
Reimbursement
One Hartfield Executive
Park
160 Bridge Street
East Windsor, CT 06088

FTS 203-627-6811
FAX 203-627-9231
HOURS 7:45-3:30

PART III

AETNA (Continued)AUDIT AND REIMBURSEMENT (Continued)FLORIDA

Michael Clark
Manager
Aetna Audit
Administration
25400 U.S. Highway 19N
Suite 107
Clearwater, FL
34623-2193

FTS 813-796-5666
FAX 813-796-9234
HOURS: 8:00 - 4:10

ILLINOIS

Arturgo Garvida
Manager
Medicare Claims
Administration
Audit and Reimbursement
1555 Mittel Drive
Suite D
Wood Dale, IL 60191

FTS 708-595-6880
FAX 708-595-8013
HOURS: 8:00 - 4:00

PENNSYLVANIA

Dennis Phipps
Manager
Provider Audit
501 Office Center Drive
Fort Washington, PA 19034

FTS 215-540-9520
FAX 215-540-9520

NEVADA

Peter Tibone
Administration
Medicare Audit
P.O. Box 19140
Las Vegas, NV 89109

FTS 702-736-1790
FAX 702-736-1769

John Steinhilber
Administrator
Medicare Audit and
Reimbursement
4600 Keitzke Lane
Suite 134D
Reno, NV 89502

FTS 702-825-2300
FAX 702-825-1325

WASHINGTON

Sheldon Grossman
Manager
Medicare Audit and
Reimbursement
Century Square Bldg.
Suite 1620
1501 Fourth Avenue
Seattle, WA 98101

FTS 206-682-3795
FAX 206-621-0335

PART III

FIELD OFFICES - PART BARIZONA

Rufus O. Sadler
Manager
Medicare Claims
Administration
P.O. Box 37230
C-100
Phoenix, AZ 85069

FTS 602-870-6203
FAX 602-870-6298
HOURS: 8:00 - 4:20

GEORGIA

Don Stiller
Manager
Medicare Claims
Administration
P.O. Box 60010
Savannah, GA 31420-0010

STREET ADDRESS:
12052 Middleground Road
Suite A
Savannah, GA 31419-1699

FTS 912-921-3010
FAX 912-927-6946

HAWAII

Gladys Yamashiro
Manager
Medicare Claims Division
P.O. BOX 3947
Honolulu, HI 96812-3947

STREET ADDRESS:
1001 Bishop Street
Pauahi Tower
Honolulu, HI 96812

FTS 808-524-1240
FAX 808-599-5457
HOURS: 7:00 - 4:20

OKLAHOMA

Fred C. Bush
Manager
Medicare Claims
Administration
701 Northwest
63rd Street, 3rd Floor
Oklahoma City, OK 73116

FTS 405-848-6257
FAX 405-848-0131
HOURS: 7:45 - 4:00

OREGON

Kenneth Kerns
Manager
Medicare Claims
Administration
P.O. Box 1997
Portland, OR 97207-1997

FTS 503-243-5351
FAX 503-243-5598
HOURS: 8:00 - 4:05

NEW MEXICO

Anne C. Hensler
Supervisor
Medicare Claims
Administration
600 Second N.W.
Suite 500
Albuquerque, NM 87102

FTS 505-843-7771
FAX 505-243-6635

BLUE CROSS AND BLUE SHIELD OF MISSOURI

4444 Forest Park
St. Louis, Missouri 63108

PROVIDER SERVICE AREA: State of Missouri

FTS 314-658-4444
FAX 314-658-4028

AGREEMENT NO. HCFA FP-87-323-1
HOURS: 8:15 - 5:00

Roy Heimburger
President

Lester Himstedt
Vice President
Government Programs

Robert G. Davis
Director
Contract Administration

Robert Shupe
Senior Vice President
Operations

PART III

COOPERATIVA DE SEGUROS DE VIDA DE PUERTO RICO

GPO Box 3428

San Juan, Puerto Rico 00936-3428

STREET ADDRESS:

400 Americo Miranda Avenue, Villa Nevarez
Rio Piedras, Puerto Rico 00927

PROVIDER SERVICE AREA: Puerto Rico and U.S. Virgin Islands

FTS 809-498-5930 (Direct Dial)

FAX 809-756-8199

AGREEMENT NO. HCFA 87-326-1

HOURS: 8:00 - 4:30

Atlantic Standard Time

Gabriel Dolagaray
President
TELE: 809-758-7854Jose A. Brull
Vice President
Medicare
TELE: 809-758-9720
(Switch Board)
809-763-2053
(Direct Line)Andrés Rodriguez
Assistant Vice President
Audit and Reimbursement
TELE: 809-764-4060Maria Cristina Ortiz
Executive Vice President
TELE: 809-764-8469CONNECTICUT GENERAL LIFE INSURANCE COMPANY (CGLIC) a CIGNA Company
Hartford, Connecticut 06152

JURISDICTION: States of Idaho, North Carolina, Tennessee

FTS 203-726-4235 (Direct Dial)

FAX 203-726-1648

CONTRACT NO. HCFA 91-330-2

HOURS: 8:15 - 4:15

Lawrence P. English
President and Chief
Executive Officer
TELE: 203-726-4235**MEDICARE RESPONSIBILITIES**
Arthur Lifson
Vice President
CIGNA Corporation
C-328
Hartford, CT 06152
TELE: 203-726-8736

CONNECTICUT GENERAL LIFE INSURANCE COMPANY FIELD OFFICES - NEXT PAGE

PART III

CONNECTICUT GENERAL LIFE INSURANCE COMPANY
(Continued)

FIELD OFFICES

IDAHO

Judy Webb
 Field Director
 P.O. Box 8048
 Boise, Idaho 83707

STREET ADDRESS:
 3150 N. Lakeharbor Lane
 Suite 254
 Boise, Idaho 83703

TELE: 208-342-1410
 FAX 208-336-4221
 HOURS: 8:00 - 4:00

**NORTH CAROLINA
AND TENNESSEE**

2 Vantage Way
 Nashville, TN 37228

N. Michael Brown
 Vice President
 P.O. Box 671
 Nashville, TN 37202

TELE: 615-244-5600
 FAX 615-244-9433
 HOURS: 8:30 - 4:00

William Seal, Director
 Tennessee Medicare
 P.O. Box 1465
 Nashville, Tn 37202
 TELE: 615-248-6235

Elaine Reed
 Director
 North Carolina Medicare
 P.O. Box 671
 Nashville, TN 37202

SATELLITE OFFICE

Faye Hoggard
 Manager
 1 Triad Center
 Suite 240
 7736 McCloud Road
 Greensboro, NC 27409

TELE: 919-665-0380
 FAX 919-665-0327
 HOURS: 8:30 - 4:00

GENERAL AMERICAN LIFE INSURANCE COMPANY

P.O. Box 505
 St. Louis, Missouri 63166

STREET ADDRESS:
 13045 Tesson Ferry Road
 St. Louis County, Missouri 63128

JURISDICTION: Eastern Missouri

FTS 314-843-8700 (Direct Dial)
 FAX 314-525-5593

H. Edwin Trusheim
 President

CONTRACT NO. HCFA 87-309-2
 HOURS: 8:00 - 4:30

Walter Schultz
 Second Vice President
 Group Development and
 Administration

PART III

GROUP HEALTH INCORPORATED
88 West End Avenue
New York, New York 10023

JURISDICTION: Queens County, New York

FTS 212-721-1300 (Direct Dial)
FAX 212-721-0580

CONTRACT NO. HCFA 87-320-2
HOURS: 9:00 - 5:00

Frank Branchini
President

James E. Ryan
Vice President
TELE: Ext. 400

Lynne Ridgeway
Assistant Vice President
TELE: Ext 410

HAWAII MEDICAL SERVICE ASSOCIATION
Medicare Administration
P.O. Box 860
Honolulu, Hawaii 96808-0860

STREET ADDRESS:
818 Keeaumoku
Honolulu, Hawaii 96814

PROVIDER SERVICE AREA: State of Hawaii and Guam

FTS 808-944-2324 (Direct Dial)
FAX 808-944-9419

AGREEMENT NO. HCFA 87-002-1
HOURS: 7:30 - 4:15

Marvin B. Hall
President
TELE: 808-944-3578

Gwen Miyasato
Vice President
Government Programs
TELE: 808-944-2403

Linda Katagiri
Manager
Medicare Department
TELE: 808-944-2336

Robert Hiam
Senior Vice President
TELE: 808-944-3580

Mr. Joji Nouchi
Vice President
Audit and Reimbursement
TELE: 808-536-4020

PART III

MUTUAL OF OMAHA INSURANCE COMPANY

P.O. Box 1602
Omaha, Nebraska 68101

STREET ADDRESS:
3301 Dodge Street
Omaha, Nebraska 68131

PROVIDER SERVICE AREA:

States of Alabama, *Arkansas, California, *Colorado,
District of Columbia, Florida, Georgia, *Hawaii, Iowa, Kansas,
*Kentucky, Louisiana, Maryland, *Mississippi, *Missouri,
Nebraska, *New Mexico, *North Carolina, Oklahoma, *South
Carolina, Texas, Virginia, West Virginia, *Utah
(*For corporate Nominations Only)

FTS 402-978-2860 (Direct Dial)
FAX 402-351 8047

AGREEMENT NO. HCFA 87-319-1
HOURS: 8:00 - 4:30

John W. Weekly
President and
Chief Executive Officer

Richard G. Bath
Vice President
Director
Medicare Administration

William F. Taylor
Assistant Vice President
and Director
Medicare Operations

Kathryn R. Macumber
Senior Vice President
Individual Claims and
Medicare

Lewis O. White
Manager
Field Operations

James E. Schmitz
Second Vice President
Director
Audit and Reimbursement

FIELD OFFICESCALIFORNIA

William L. Yarletz
Regional Medicare
Manager
Suite 223
2740 Fulton Avenue
Sacramento, CA 95821

FTS 916-481-4700
HOURS: 8:00 - 4:30

Richard N. Eclarin
Audit Manager
Suite 405
901 Corporate Center
Drive
Monterey Park, CA 91754

FTS: 213-881-9586
HOURS: 8:00 - 4:30

GEORGIA

William C. Otto
Regional Medicare
Manager

Dalton E. Fraley
Audit Manager
Suite 300
2400 Herodian Way
Smyrna, GA 30080

FTS 404-988-9052
HOURS: 8:00 - 4:30

LOUISIANA

Ronald Hodges
Regional Medicare
Manager
P.O. Box 247
Watson, LA 70786

FTS: 504-667-9291
HOURS: 8:00 - 4:30

NEBRASKA

Frank M. Kiblinger
Regional Medicare
Manager

Richard L. Behrends
Audit Manager
3301 Dodge Street
Omaha, NE 68131

TELE: 402-978-5381
HOUR: 8:00 - 4:30

TEXAS

Guy A. Trigg
Regional Medicare
Manager

Neil A. Milbrandt
Audit Manager
4474 Spring Valley Road
Dallas, TX 75244

FTS: 214-386-4061
HOURS: 8:00 - 4:30

PART III

NATIONWIDE MUTUAL INSURANCE COMPANY (HOME OFFICE)

P.O. Box 16788 or P.O. Box 16781
Columbus, Ohio 43216

STREET ADDRESS:
Three Nationwide Plaza
Columbus, Ohio 43215

JURISDICTION: States of Ohio and West Virginia

FTS 614-249-7111 (Direct Dial)
FAX 614-249-3732

CONTRACT NO. HCFA 87-311-2
HOURS: 8:00 - 4:30

John E. Fisher
General Chairman
TELE: 614-249-5400

William P. Ramsey
Vice President
Medicare
TELE: 614-249-7078

C. Nelson Merrell
Medicare Claims
Department Manager
TELE: 614-249-7124

Peter F. Frenzer
President
Nationwide Corporation
and Nationwide Life
TELE: 614-249-7643

Stephen A. Johnson
Beneficiary and Provider
Services Department
Manager
TELE: 614-249-7067

Jeannine M. Keating
Administrative Support
Services Department
Manager
TELE: 614-249-4691

Ronald E. Hunt
Vice President
Group Life & Health
Operations
TELE: 614-249-8328

Alice Faryna, M.D.
Medicare Medical
Director
TELE: 614-249-2667

FIELD OFFICE ADDRESS:
P.O. Box 3183
1207 Quarrier Street
Charleston, WV 25332
FTS 213-748-2311

HOURS: 8:00 - 4:30

Deanna L. Myers
District Manager
TELE: 304-346-0411

PART III

TRANSAMERICA OCCIDENTAL LIFE INSURANCE COMPANY

P.O. Box 54905

Los Angeles, California 90054-0905

STREET ADDRESS:

1149 S. Broadway, 3rd Floor
Los Angeles, California 90015

JURISDICTION: State of California (South)

SPECIAL CLAIMS: PE

FTS 213-748-2311 (Direct Dial)

FAX 213-742-4009

CONTRACT NO. HCFA 87-312-2

STAGGERED HOURS: 7:00 - 5:30

David R. Carpenter
President and
Chief Executive Officer
TELE: 213-742-2131Neil Bass
Vice President
and Chief Medicare
Administrator
TELE: 213-742-2561DIVISION MANAGERS/SECOND
VICE PRESIDENTSRichard Stratton
Medicare Claims
Operations
TELE: 213-742-2614Stanley Friedman
Professional and
Beneficiary Services
TELE: 213-742-2578Stephanie Quincy
Special Benefits
Processing
TELE: 213-742-2569Inell Browning
Claim Control and
Processing
TELE: 213-742-2576George Garcia
Medicare Quality
Assessment
TELE: 213-742-2527

Cathy Rivera
Department Manager
PEN Claims
TELE: 213-742-2628

PART III

THE TRAVELERS INSURANCE COMPANY
(CORPORATE OFFICES)
THE TRAVELERS COMPANIES
 One Tower Square
 Hartford, Connecticut 06183

(GOVERNMENT PROGRAMS MAIL & EXPRESS MAIL)
 2 Riverview Square
 99 East River Drive
 East Hartford, CT 06108

**PART A PROVIDER SERVICE AREA: States of Connecticut,
 New York and Michigan**

**PART B JURISDICTION: States of Connecticut, Minnesota
 (See BC & BS of Minnesota), Mississippi, and Virginia**

SPECIAL CLAIMS: Railroad Retirement Board

FTS 203-277-3897 (Direct Dial)
FAX 203-954-2328

AGREEMENT NO. HCFA 87-301-1
CONTRACT NO. HCFA 87-301-2
CONTRACT NO. RRB 88-001-6

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Chairman of the Board

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Vice President
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795 Woodland Parkway
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PART III

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ADMINISTRATION:

P.O. Box 8190
Madison, Wisconsin 53708

STREET ADDRESS:

1717 West Broadway
Monona, Wisconsin 53713

JURISDICTION: State of Wisconsin

FTS 608-221-4711 (Direct Dial)
FAX 608-221-8618

CONTRACT NO. HCFA 87-032-2
HOURS: (Winter) 7:25 - 4:00
(Summer) 7:10 - 4:15
(Friday Only) 7:10 - 11:10

Mahlon Bontrager
President
TELE: Ext. 3332

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Director
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